

SUMMARY SHEET

Criteria 5	Student Support and Progression
Key Indicators 5.1	Student Support
Metric 5.1.4	<p>The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases.</p> <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organization-wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees

Sample Relevant Document / Website Links	Note: Since all supporting documents for this metric exceeds the upload limit of 5Mb, we are providing samples as shown below. If required, we will provide all/any supporting documents on request.	
	Details of statutory/regulatory Committees (to be notified in institutional website also)	View link
	Proof for Implementation of guidelines of statutory/regulatory bodies	View link
	Report of Organization wide awareness and undertakings on policies with zero tolerance	View link
	Proof related to Mechanisms for submission of online/offline students' grievances	View link Student Grievances Redressal (flame.edu.in)
	Annual report of the committee monitoring the activities and number of grievances	View link